EXHIBIT A – PART 1

Customer Invoice

Customer 1011330511 AUTOMO TIVE SYSTEM S

Currency USD

Period : (Nov Close 2005) 11/25/2005

Transaction Class: All items

		comments	Due Upon Service Contract	41,410.11 1400000 Neceipt Tor July 1 -July 31	Service Contract	or August 1 -	ugust 31	Service Contract	Due Upon for Sept 1 - Sept	0	Due Upon Service Contract	\$4,478.77 714000886 Receipt for Oct 1-Oct 31	
		leuns	Due Upon S	Jecelpi	Ø	Due Upon for August 1 -	\$4,478.77 714000886 Receipt August 31	Ŋ	Due Upon fo	\$4,478.77 714000886 Receipt 30	Due Upon St	Receipt fo	
	Factory Order#	#IDDIO	744000000	140000000			714000886			/14000886		714000886	
	Balance	Dalaise	77 97 V A	7.0.71.19			\$4,478.77			\$4,478.77		\$4,478.77	\$17.915.08
<u> </u>	Date		7/4/2005			000	C007/1/8		20000	CUU2/1/8		10/3/2005	
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Distribution	Order#		0006 P1S21416			0006 P1S21416	2	************	0006 P1S21418		0006 B482448	05 +1 701	
	Tag		9000			0000			9000		0000	3	lotal

Motorola Confidential Proprietary



INVOICE	Page	1	of	2
TOTAL INVOICE AMOUNT	·\$4,4	78.7	η.	
MOTOROLA INVOICE NUMBER				
INVOICE DATE	:09/0	2/20	05	
PAYMENT DUE				r
CUSTOMER ACCOUNT NUMBER	: 1011:	305	11 (0006
PURCHASE ORDER DATE		*****		
YOUR PURCHASE ORDER NUMBER	: Pls:	141	6	

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREIN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00509-00297-00248

Payment Terme: DUE CDON PECHIDT Sales Order Number: 714000886 Motorola Pederal Tax Id: 36-1115800

Invoice Detail

Description

Qty

Amount

BILLING FOR YOUR SERVICE CONTRACT

SERVICE FERIOD FROM 01-OCT-05 TO 31-OCT-05

MOTORCIA CONTRACT # 714000886

NOTE: ***DO NOT MAIL. CONSCILIDATED BILLING WITH LEASE THROUGH

MOTORCIA CREDIT CORP,***

SERVICES CONTRACTED:

INFRSTC RPR W/ADVNCD REPLACENT
SVC257AA:ENH: SMARTNET SITE
SVC258AA:ENH: SMARTNET STATION
LOCAL INFRSTCTR REPAIR SVC
LOCAL RADIO SUPPORT SERVICE
FRM OS INFRST RSPNS W/LCL DSP
RADIO REPAIR SERVICE
SVC444AA:ENH: GP350

630.04 1 10 70.00 580.39 930.14 2,268.20

Detach here and return bottom portion with your payment

(Continued on Next Page)

NVOICE NUMBER CUSTOMER ACCOUNT NUMBER PAYMENT QUE

S0880176 1011330511 0006 UPON RECEIPT

Please put your <u>Invoice Number</u> and your <u>Customer Account</u> <u>Number</u> on your check for prompt processing

DELPHI AUTOMOTIVE SYSTEMS ATTW ACCOUNTS PAYABLE P O BOX 431 WARREN, OH 44486

Payment Coupon

Invoice Total	Amount Paid
\$4,478.77	



Send Payment To: **MOTOROLA**



INVOICE	Page 2 of 2
TOTAL INVOICE AMOU	NT:\$4,478.77
MOTOROLA INVOICE NUMB	ER: 50880176
INVOICE DA	TE: 09/02/2005
PAYMENT D	UE: UPON RECEIPT
CUSTOMER ACCOUNT NUMB	ER: 1011330511 0006
PURCHASE ORDER DA	
YOUR PURCHASE ORDER NUMB	ER: P1621416

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00509-00297-00248

Payment Terms: DUE UPON PECRIPT Sales Order Number: 714000886 Motorola Pederal Tax Id: 26-1115900

Description	Qty	Amount
59C452AA;ENH: HT1000	3	
SVC454AA:ENH: HT750	1	
SVC457AA:ENH: LITS2000	580	
SVC467AA:ENH: MCS2000	6	
	CONTRACT SUBTOTAL	4,478.77
SUBTOTAL		4,478.77
PLEASE PAY THIS AMOUNT (PAYMENT DUE: UPON RECEIPT)		4,478.77



INVOICE	Page 1 of 2
TOTAL INVOICE AMOL	INT: \$4 , 478 .77
MOTOROLA INVOICE NUME	ER: 50869441
INVOICE DA	TE: 08/05/2005
	UE: OPON RECEIPT
CUSTOMER ACCOUNT NUMB	ER: 1011330511 0006
PURCHASE ORDER DA	TE:
YOUR PURCHASE ORDER NUME	ER: p1921416

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREIN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00473-00282-00231

Payment Terms: DLE UPON PECBIPT Sales Order Number: 714000886 Motorola Federal Fax Id: 36-1115900

>=1112800

Invoice Detail

Description Qty Amount

BILLING FOR YOUR SERVICE CONTRACT
SERVICE PERIOD FROM 01-SEP-05 TO 30-SEP-05
MOTORCLA CONTRACT # 714000886
NOTE: ***DO NOT MAIL. CONSOLIDATED BILLING WITH LEASE THROUGH

MOTOROLA CREDIT CORP.***

SERVICES CONTRACTED:
INFRSTC RPR W/ADVNCD REPLACMINT
SVC257AA:ENH: SMARTNET SITE
SVC258AA:ENH: SMARTNET STATION
LOCAL INFRSTCTR REPAIR SVC
LOCAL RADIO SUPPORT SERVICE
PRM OS INFRST RSPNE W/LCL DSP
RADIO REPAIR SERVICE

630.04

70.00 580.39 930.14

2,268.20

Detach here and return bottom portion with your payment

(Continued on Next Page)

INVOICE NUMBER CUSTOMER ACCOUNT NUMBER PAYMENT DUE
\$0869441 1011330511 0006 UPON RECEIPT

SVC444AA:ENH: GP350

Please put your <u>Invoice Number</u> and your <u>Customer Account</u> <u>Number</u> on your check for prompt processing

DELPHI AUTOMOTIVE SYSTEMS ATTN ACCOUNTS PAYABLE F O BOX 431 WARREN, CM 44486

Payment Coupon

Invoice Total	Amount Paid
\$4,478.77	



Send Payment To: **MOTOROLA**



INVOICE	Page	2	of	2	
TOTAL INVOICE AMOUN	IT: \$4,4	78.7	7		
MOTOROLA INVOICE NUMBE					
INVOICE DAT	E: 08/0!	5/20	05	18 18 TO 18	
PAYMENT DU	E: UPON	REC	EIP	r	
CUSTOMER ACCOUNT NUMBE	R: 1011:	3305	11 (0006	
PURCHASE ORDER DAT	E:				
YOUR PURCHASE ORDER NUMBE	A: pla	2141	6	CARROY	

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00474-00282-00231

Payment Terms: DUE UPON RECEIPT Sales Order Number: 714000886

Motorola Pederal Tao: Id: 36-1115800

Description		QŁy	Amount
SVC452AA:ENH:	HT1000	3	
SVC454AA:ENH:	HI750	1	
SVC457AA:ENH:	I#S2000	580	
SVC467AA:ENH:	MCS2000	6	
		CONTRACT SUBTOTAL	4,478.77
			2,27277
	SUBPOTAL		4,478.77
PLEASE PAY THIS .	AMOUNT (PAYMENT DUE: UPON RECEIPT)		4,478.77



INVOICE	Page	1	of	2
TOTAL INVOICE AMOUN	T: \$4,4	78.7	7	
MOTOROLA INVOICE NUMBE				
INVOICE DAT	E: 07/0	8/20	05	No.
PAYMENT DU	E: OPON	REC	EIP	<u>r</u>
CUSTOMER ACCOUNT NUMBE	R: 1011	3305	11 (0006
PURCHASE ORDER DAT	E:			
YOUR PURCHASE ORDER NUMBE	R. pin	2947	6	

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREN, OH 44496

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00473-00277-00229

Payment Terms: DIE UPON RECEIPT Sales Order Number: 714000986

Motorola Federal Tax Id: 36-1115900

Invoice Detail

Description	Qty	Amount

BILLING FOR YOUR SERVICE CONTRACT		
SERVICE PERIOD FROM 01-AUG-05 TO 31-AUG-05		
MOTORCLA CONTRACT # 714000886		
NOTE: ***DO NOT MAIL. CONSOLIDATED BILLING WITH LEASE THROUGH		
MOTOROLA CREDIT CORP.***		
SERVICES CONTRACTED:		
INFRSTC RPR W/ADVNCD REPLACMNT		630.04
SVC257AA:ENH: SMARTNET SITE	1	
SVC258AA:ENH: SMARTNET STATION	10	
LOCAL INFRSTCTR REPAIR SVC		70.00
LOCAL RADIO SUPPORT SERVICE		580.39
PRM OS INFRST RSPNE W/LCL DSP		930,14
RADIO REPAIR SERVICE		2,268.20
SVC444AA:ENH: GP350	1	•

Detach here and return bottom portion with your payment

(Continued on Next Page)

S0858966 CUSTOMER ACCOUNT NUMBER PAYMENT DUE

CUSTOMER ACCOUNT NUMBER PAYMENT DUE

UPON RECEIPT

Please put your <u>Invoice Number</u> and your <u>Customer Account</u> <u>Number</u> on your check for prompt processing

DELPHI AUTOMOTIVE SYSTEMS ATTW ACCOUNTS PAYABLE P O BOX 431 WARREN, OH 44486

Payment Coupon

Invoice Total	Amount Paid
\$4,478.77	



Send Payment To: **MOTOROLA**



Page 2 of 2
T: \$4,478.77
R: 50858866
5: 07/08/2005
: Upon receipt
R: 1011330511 0006
R: P1521416

BILL TO DELPHI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00474-00277-00229

Payment Terms: DOE UPON RECEIPT

Sales Order Number: 714000886

Motorola Federal Tax Id: 36-1115900

Description		Ç	Qty Amount
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SVC452AA:ENH: HI		3	3
SVC454AA:ENH: H	T750	1	L
SVC457AA:ENH: LA	TS2000	5	580
SVC467AA:ENH: M	CE2000	•	5
		CONTRACT SUBTOTAL	4,478.77
	Subiotal		4,478.77
PLEASE PAY THIS AMO	DUNT (PAYMENT DUE: UPON RECEIPT)		4,478.77



INVOICE	Page 1 of 2
TOTAL INVOICE A	MOUNT: \$4,478.77
MOTOROLA INVOICE N	
INVOIC	E DATE: 06/03/2005
PAYME	NT DUE: UPON RECEIPT
CUSTOMER ACCOUNT N	UMBER: 1011330511 0006
PURCHASE ORDE	R DATE:
YOUR PURCHASE ORDER N	UMBER: P1521416

BILL TO DELPHI AUTOMOTIVE SYSTEMS ATTN ACCOUNTS PAYABLE P O BOX 431 WARREIN, OH 44486

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00685-00409-00333

Payment Terms: DUE UPON RECEIPT Sales Order Number: 714000886

4000866

Motorola Federai Tax Id: 36-1115800

1

1

630.04

70.00

580.39

930.14

2,268.20

Invoice Detail

Description Qty Amount

BILLING FOR YOUR SERVICE CONTRACT
SERVICE PERIOD FROM 01-JUL-05 TO 31-JUL-05
MOTORCIA CONTRACT # 714000886
NOTE: ***DO NOT MAIL. CONSOLIDATED BILLING WITH LEASE THROUGH
MOTORCIA CREDIT CORP.***

PAYMENT DUE

SERVICES CONTRACTED:
INFRSTC RPR W/ADVINCD REFLACMIT
SVC257AA:ENH: SMARTNET SITE

SVC257AA:ENH: SMARTNET SITE
SVC258AA:ENH: SMARTNET STATION
LOCAL INFRSTCTR REPAIR SVC

LOCAL RADIO SUPPORT SERVICE

PRM OS INFRST RSPNS W/LCL DSP

RADIO REPAIR SERVICE

SVC444AA:ENH: GP350

(Continued on Next Page)

Detach here and return bottom portion with your payment

Payment Coupon

S0847992 1011330511 0006 UPON RECEIPT

Please put your Invoice Number and your Customer Account

CUSTOMER ACCOUNT NUMBER

Number on your check for prompt processing

DELPHI AUTOMOTIVE SYSTEMS ATTN ACCOUNTS PAYABLE P C BOX 431 WARREN, OH 44486

INVOICE NUMBER

Invoice Total	Amount Paid
\$4,478.77	





INVOICE	Page	2	o£	2
TOTAL INVOICE AMOUNT	\$4,4	78.7	7	
MOTOROLA INVOICE NUMBER	: <i>5</i> 084	7992		
INVOICE DATE	: 06/0	3/20	05	
PAYMENT DUE	DPON	REC	EIP.	r
CUSTOMER ACCOUNT NUMBER	: 1011	3305	11 (0006
PURCHASE ORDER DATE	•			
YOUR PURCHASE ORDER NUMBER	l: pis:	2141	6	

BILL TO DELIMI AUTOMOTIVE SYSTEMS
ATTN ACCOUNTS PAYABLE
P O BOX 431
WARREN, OH 44496

For questions concerning this Invoice please contact Motorola at: 1-800-247-2346

00686-00409-00333

Payment Terms: DUE UPON RECEIPT Motor

Sales Order Mumber: 714000886

Motorola Pederal Tax Id: 36-1115800

Description	Qty	Amount
SVC452AA:ENH: HT1000		
SVC454AA:ENH: HI750	3	
SVC457AA:ENH: LITS2000	± 580	
SVC467AA:ENH: MCS2000	6	
CONTRAC	CT SUBTOTAL	4,478.77
SUBTOTAL		4,478.77
please pay this amount (payment due: upon receipt)		4,478.77

MOTOROLA

Ver. 4.6 Build 1004

Date: 6/26/2003

SERVICE AGREEMENT

Attn: National Service Support 1307 East Algonquin Road Schaumburg, IL 60196 (800) 247-2346

Fax:

Agreement Order #: 0268080280851

Supersedes Agreement #(s): 711000005

Company Name: Delphi Automotive Systems LLC Attn: Billing Address: PO Box 431 408 Dana St. City, State, Zip: Warren, OH, 44486 Customer Contact: Edward Reagan Phone: 330-505-3011

Required P.O.: Yes Customer #: 1000298845 Bill to Tag #: 0007

Contract Start Date: 07/01/2003 Contract End Date: 06/30/2006 Anniversary Date:

Payment Cycle: Monthly

Tax Exempt: Yes

PO#: P1521416

6 1 3 1 580 6 1 3 1 580 SV 1 10 SV 1 10 SV 1 10 4	SVC01SVC1220 SVC467AA SVC444AA SVC452AA SVC457AA VC01SVC1423 SVC366AA SVC350AA SVC350AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	Radio Repair Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	Monthly Ext \$2,268.20 \$580.39 \$830.04	\$20,894.04 \$22,681.44
1 3 1 580 SV 1 10 SV 1 10 4 SV	SVC444AA SVC452AA SVC457AA VC01SVC1423 SVC366AA SVC344AA SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA	ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$20,894.04 \$22,681.44
3 1 580 6 1 3 1 580 SV 1 10 50 4 SV	SVC452AA SVC454AA SVC457AA VC01SVC1423 SVC366AA SVC350AA SVC350AA SVC355AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: HT1000 ENH: HT750 ENH: LTS2000 Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
1 580 SV 1 580 SV 1 10 SV 1 10 SV 1 5	SVC454AA SVC457AA VC01SVC1423 SVC366AA SVC350AA SVC353AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: HT750 ENH: LTS2000 Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
580 SV 6 1 3 1 580 SV 1 580 SV 1 10 SV 1 50 SV	SVC457AA VC01SVC1423 SVC366AA SVC344AA SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: LTS2000 Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
6 1 3 1 580 SV 1 10 SV 1 10 4 SV	VC01SVC1423 SVC366AA SVC344AA SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	Local Radio Support Service ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
6 1 3 1 580 SV 1 10 SV 1 10 4 SV	SVC366AA SVC344AA SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: MCS2000 ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
1 3 1 580 SV 1 10 SV 1 10 5 4 SV	SVC344AA SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: GP350 ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$830.04	\$22,681.44
3 1 580 SV 1 10 SV 10 4 SV	SVC350AA SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: HT1000 ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service		
1 580 SV 1 10 SV 10 4 SV	SVC353AA SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: HT750 ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service		
580 SV SV SV SV SV SV SV S	SVC356AA VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	ENH: LTS2000 Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service		
1 10 SV 10 4 SV	VC01SVC1101 SVC257AA SVC258AA VC01SVC1426	Infrastructure Repair With Advanced Replacement Service ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service		
1	SVC257AA SVC258AA VC01SVC1426	ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service		
10 SV 1 SV 10 S 4 SV	SVC258AA VC01SVC1426	ENH: Smartnet Site ENH: Smartnet Station Premier OnSite Infrastructure Response With Local Dispatch Service	\$930.14	
1 10 4 5 5 8	VC01SVC1426	Premier OnSite Infrastructure Response With Local Dispatch Service	\$930.14	577 407 64
1 10 5 4 5 SV		Premier OnSite Infrastructure Response With Local Dispatch Service	\$930.14	CTT 40F 04
10 5 4 5 SV	CI (COAAA)	Thirt Annual Late of the Control of		15.3.4 485 D.A
4 8 SV	SVC218AF	ENH: OnSite Infrastructure Response-Sites-NonConventional		700,700.07
S∨	SVC219AF	ENH: OnSite Infrastructure Response -Stations	1	
I	SVC223AF	ENH: OnSite Infrastructure Response -Control Stations		
4	/C01SVC1420		\$70.00	\$2,520.00
1		Control Stations		42,020.00
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		SUBTOTAL - RECURRING SERVICES		\$161,235,72

SUBTOTAL - ONE-TIME EVENT SERVICES SPECIAL INSTRUCTIONS - ATTACH STATEMENT OF WORK FOR PERFORMANCE \$0.00 TOTAL \$4,478.77 \$161,235.72 Do Not Mail Invoice. Consolidated billing with lease through Motorcia Credit Corp. TAXES \$0.00 \$0.00 GRAND TOTAL \$4,478.77 \$161,235.72 THE SERVICE AMOUNT IS SUBJECT TO STATE & LOCAL TAXING JURISDICTIONS, TO BE VERIFIED BY MOTOROXA. SUBCONTRACTOR(S) CITY STATE Motorola - Rockford-BRANDED Rockford SUBSCRIBERS(CL723)

SPC v4.6 Build 1004

Release Date: 06/02/03

Service Terms and Conditions

Motorols, Inc., through its Commercial, Government, and Industrial Solutions Sector ("Motorols"), and the customer named in this Agreement ("Customer"), hereby agree as follows:

APPLICABILITY

These Service Terms and Conditions apply to service contracts whereby Motorola agrees to provide to Customer either (1) maintenance, support and/or other services under a Motorola Service Agreement, or (2) installation services under a Motorola Installation Agreement.

Service Agreement, or (2) installation services under a Motorola Installation Agreement.

Section 2 DEFINITIONS AND INTERPRETATION

"Agreement" means these Service Terms and Conditions; the cover page for the Service Agreement or the Installation Agreement, as applicable; and any other attachments, all of which are monoporated herein by this reference. In interpreting this Agreement and resolving any ambiguities, these Service Terms and Conditions will take precedence over any cover page, and the cover page will take precedence over any attachments, unless the cover page or attachment precifically states believiste. "Equipment" means the communication equipment that is specified in the attachments or is subsequently added to this Agreement. "Services" means those installation, maintenance, support, training, and other services described in this Agreement. Agreement. Section 3

ACCEPTANCE

Customer accepts these Service Terms and Conditions and agrees to pay the prices set forth in the Agreement. This Agreement will become binding only when accepted in writing by Morosofa. The term of this Agreement will begin on the "Start Date" indicated in this Agreement.

- MOROGIA. 18th term of this Agreement will begin on the "Start Date" indicated in this Agreement. Scope of SERVICES
 4.1. Motocola will provide the Services described in this Agreement or in a more detailed Statement of Work or other anachment. At Customer's request, Motocola may also provide additional services at Motocola 's then-applicable rates for such services.
 4.2. If Motocola is providing Services for Equipment, Motorola parts or parts of equal quality will be used; the Equipment will be Serviced at sevels at forth in the manufacturer's product namulas; and noutine sérvice procedures that are prescribed by Motocola will be followed.
 4.3. If Customer purchases from Motorola additional equipment that becomes part of the same system as the initial Equipment, the additional equipment that becomes part of the same system as the initial Equipment, the additional equipment for such additional equipment expires.
 4.4. All Equipment must be in good working order on the Start Date or when additional equipment is added to the Agreement. Upon reasonable request by Motorola, Customer will provide a complete serial and model number list of the Equipment, Customer must promptly notify Motorola in whiting when any Equipment is lost, damaged, stolen or taken out of service. Customer so boligation to pay Service fees for such Equipment, will terminate at the rold of the month in which Motorola receives such written nonice.
 4.5. Customer must specifically identify any Equipment that is labeled intrinsically safe for use in hazardous environments.

4.5. Customer must specifically identify any Equipment that is labeled intrinsically safe for use in bazardous environments.

4.6. If Equipment cannot, in Mosorola's opinion, be properly or economically serviced for any teason including excessive wear, unavailability of parts, the state of technology, or practical infeasibility, Motorola may modify the scope of Services related to such Equipment; gracical infeasibility, Motorola may modify the scope of Services related to such Equipment 4.7. Customer must prumptly notify Motorola directly of any Equipment failure. Motorols will respond to Customer's notification in a manner consistent with the level of Service purchased as indicated in this Agreement
Serchon S. EXCLUDED SERVICES
Service excludes the repair or replacement of Equipment that has become defective or damaged from use in other than the normal, customary, intended, and authorized manner, use not in campliance with applicable industry standards; or accident, liquids, power surges, neglect, acts of God or other force majeure events.

Unless specifically included in this Agreement, Service excludes items that are consumed in the normal operation of the Equipment, such as baneries, magnetic tapes, etc.: upgrading or reprogramming Equipment: accessories, belt clips, battery chargers, cursom or special products, modified units, or software; and repair or maintenance of any transmission line, americal material products, modified units, or software; and repair or maintenance of any transmission line, americal telephone lines, computer networks, the internet or the worldwirds web, or for Equipment multimetion caused by such transmission medium.

Exertine C. TIMF AND PLACE OF SERVICE.

TIME AND PLACE OF SERVICE

Section TIME AND PLACE OF SERVICE Service with the provided at the location specified in this Agreement. When Motorola performs service at Customer's location. Customer will provide Motorola, at no charge, a non-hazardous work environment with adequate shelter, beat, light, and power and with full and free access to the Equipment. Waivers of liability from Motorola to its subcontractors will not be imposed as a tite access requirement. Customer will provide all information penaiting to the hardware and software elements of any system with which the Equipment is interfacing so that baseons may perform its Services. Unless otherwise stated in this Agreement, the baser of Service will be 8,30 s.m. to 4:30 p.m., local time, excluding weekends and holidays. Unless otherwise stated in this Agreement, the price for the Services exclude any charges or expenses associated with helicopter or other unusual access requirements; if these charges or expenses are reasonably incurred by Motorola in rendering the Services, Customer agrees to reimburse Motorola for such charges and expenses.

incurred by measures in remering me Services, Customer agrees to reimouse continuous on such charges and expenses.

Section 7. CUSTOMER CONTACT
Customer will provide Motorola with designated points of contact (list of names and phone numbers) that will be available twenty-four (24) hours per day, seven (7) days per week, sind an excalation procedure to enable Customer's personnel to maintain contact, as needed, with PAYMENT

December PAYMENT Unless alternative payment terms are specifically stated in this Agreement, Motorola will invoice Customer in advance for each payment period. All other charges will be billed monthly, and Customer must pay each invoice in U.S. dollars within twenty (20) days of the invoice date. Customer agrees to reimburse Motorola for all property taxes, sales and use taxes, excise taxes, and other taxes or assessments levied as a result of Services rendered under this Agreement (except income, profit, and franchise taxes of Motorola) by any governmental strity. Sections WARRANTY

Section 3 WARRANTY

Motoroits warrants that its Services under this Agreement will be free of defects in materials and workmanship for a period of ninety (90) days following completion of those Services. In the event of a breach of this warranty, Customer's sole temedy is to require Motoroits to re-perform the son-conforming Service or to refind, on a pro-rate basis, the feer paid for the non-conforming Service. MOTOROILA DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED MARRANTIES, EXPRESS OR IMPLIED INCLUDING THE IMPLIED WARRANTIES OF MERCHANTAGILITY AND FITNESS FOR A PARTICULAR PURPOSE.

Section 10 DEFAULT/TERMINATION

10.1. If either party defaults in the performance of this Agreement, the other party will give to the non-performing party a written and detailed notice of the default. The non-performing party

will have thirty (30) days thereafter to provide a written plan to cure the default that is acceptable to the officer party and begin implementing the cure plan immediately after plan approval. If the non-performing party fails to provide or implement the cure plan, then the injured party, in addition to any other rights available to it under law, may immediately terminate this Agreement effective upon giving a written notice of termination to the defaulting party.

10.2. Any termination of this Agreement will not relieve either party of obligations previously incurred pursuant to this Agreement, including payments which may be due and owing at the time of termination. All sums owed by Customer to Motorola will become due and payable immediately upon termination of this Agreement. Upon the effective date of termination, Motorola will have no further obligation to provide Services.

Section 11 LIMITATION OF LIABILITY

obligation to provide Services.

Section 11 LIMITATION OF LIABILITY

This limitation of liability provision shall apply nonwithstanding any contrary provision in this Agreement. Except for personal rigury or death, Motorola's total liability, whether for breach of contract, warranty, negligence, srive liability in total, or otherwise, will be limited to the direct dannages recoverable under law, but not to exceed the price of the previous wedeve (12) months of Service provided under this Agreement. ALTIBOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT TO THE FULL EXTENT SUCH DAMAGES MAY BE DISCLAIMED BY LAW, MOTOROLA WILL NOT BE LIABLE FOR ANY COMMERCIAL LOSS: INCONVENIENCE; LOSS OF USE, TIME, DATA, GOOD WILL, REVENUES, PROFITS OR SAVINGS; OR OTHER SECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT. Except for money due upon an open account, no action may be brought for a breach of this Agreement more than one (1) year after the accrual of such cause of action. This limitation of liability will survive the expiration or termination of this Agreements are pair ation or termination of this Agreements or representations concerning the subject matter of this Agreement agreements and understandings between the panies, whether written or oral, related to the Services, and there are no agreements or representations concerning the subject matter of this Agreement except for those expossed herein. The Agreement may not be amended or modified except by a written agreement signed by authorized representatives of both paries.

may not be amended or modified except by a written agreement signed by authorized representatives of both parties.

12.2. Customer agrees to reference this Agreement on any purchase order i assed in furtherance of this Agreement, however, an inadversent omission of the reference to this Agreement shall not affect its applicability. In no event shall either party be bound by any terms contained in a Customer purchase order, acknowledgement, or other writings unless, (i) such purchase order, acknowledgement, or other writings represents the control of both parties to override and modify this Agreement; and (iii) such puschase order, acknowledgement, or other writings are signed by authorized representatives of both parties. Section 13 PROPRIETARY INFORMATION; CONFIDENTIALITY; INTELLECTUAL PROPERTY RIGHTS

13.1. Any information or data in the from of specifications devalues represent publicle in the control of the parties of the property of the pr

PROPERTY RIGHTS

13.1. Any information or data in the form of specifications, drawings, reprints, technical information or otherwise familitied to Customer under this Agreement will remain Motorola's property, will be detented proprietary, will be kept confidential, and will be promptly returned at Motorola's request. Customer may not disclose, without Motorola's written permission or as required by law, any such information or data to any person, or use such information or data itself for any purpose or other than performing its obligations under this Agreement. The obligations set forth in this Section will survive the expiration or termination of this Agreement. The obligations set forth in this Section will survive the expiration or termination of this Agreement.

13.2. Unless otherwise agreed in writing, no commercial, financial or technical information disclosed in any transet or at any time by Customer to Motorola will be deemed secret or confidential. Motorola will have no obligation to provide Customer with access to its confidential and proprietary information, including cost and pricing data.

in any inhanner of at any time by Customer to Motorcola will be deemed secret or confidential. Motorcola will have no obligation to provide Customer with access to its confidential and proprietary information, including cost and pricing data.

13.3. This Agreement does not great directly or by implication, estoppel, or other intellectual property including any intellectual property estated for the legislation of the property including any intellectual property estated as a result of or related to the Equipment sold or Services performed under this Agreement.

Section 14 FCC LICENSES AND OTHER AUTHORIZATIONS
Customer is solely responsible for obtaining licenses or other authorizations required by the Federal Communications Commission or any other federal, state, or local government agency and for complying with all rules and regulations required by such agencies. Neither Motorolas or any of its employees on agent or representative of Customer in any governmental matters.

Section 15 COVENANT NOTTO EMPLOY.

During the term of this Agreement and continuing for a period of two (2) years thereafter. Customer will not him, engage on contract, solicit the employment of, or recommend employment to any third party of any employee of Motorola or its subconstructors without the prior written authorization of Motorola. This provision applies only to those employees of Motorols or its subconstructors who are exponsible for rendering services under this Agreement. If this provision is found to be overly broad under applicable law, it shall be modified as necessary to conform to such law.

Section 16 MATERIALS TOOLS AND EQUIPMENT

All tools, equipment, dies, gauges, models, drawings or other materials paid for or furnished by Motorola for the purpose of this Agreement will be and remain the sole property will be held by Customer for Motorola: a use without clarge and may be removed from Customer's premises by Motorola any time without certriction.

17.1. If any court renders any portion of this Agreement unenforceable, the remaining terms will constinue in full force and effect.

17.2. This Agreement and the rights and duties of the parties will be governed and interpreted in accordance with the laws of the State in which the Services are performed.

17.3. Failare to exercise say right will not o parate as a waiver of that right, power, or privilege.

17.4. Neither party is liable for defays or lack of performance resulting from any causes much as strikes, material shortages, or acts of God that are beyond that party's reasonable control.

17.5. Motorola may assign its rights and obligations, and may subcontract any portion of its performance, under this Agreement.

17.6. This Agreement WILL RENEW, FOR AN ADDITIONAL ONE (1) YEAR TERM, ON EVERY ANNIVERSARY OF THE START DATE UNLESS EITHER THE COVER PAGE SPECIFICALLY STATES A TERMINATION DATE OR ONE PARTY NOTIFIES THE OTHER IN WRITING OF ITS INTENTION TO DISCONTINUE THE AGREEMENT NOT LESS THAN THIRTY (30) DAYS OF THAT ANNIVERSARY DATE. At the anniversary date, Motorola may adjust the price of the Services to reflect its current rates.

17.7. If Motorola provides Services after the termination or expiration of this Agreement, the terms and conditions in effect at the time of the termination or expiration will apply to those Services and Constoner agrees to pay for such services on a time and materials basis at Motorola's then effective hourly rates.

Date Received 7/25/23	Origi	nator Harry Case # 7870	0194
	Servic	Support - Contract Processing Checklist	
Field Rep Name: E	107	trowski	
Reviewed / Verified (check-mark means Y	ES)	Notes:	
s this a BWE contract?	 -	If yes, then signatures and PO are not needed	
s "Service Agreement" available?			
solutions format?		If yes, configurator is required. If no, Director approval required.	34 00
Customer name & address?	*	Verified Ship To tag is not a PO Box	Title:
Customer # & tags? (Should start with "1")		Verified customer number has unique cross reference	The state of the s
Customer signature?		If "NO" contract & compliance stamp must be included	
Motorola Representative signature?		Verified based on Delegation of Authority web site AND Service Agr Policy section 1.1	
Agreement order #? (s/b 13 digits)			
Start date? (All should start on the 1")	1		
Expiration date? (Not needed if Auto Renewal)	-		-
T&C's -3/98 (or newer), Section 4	1		Z .
Payment cycle?			3
Serial Numbers for DD contracts?	\		
Does contract total balance?			
Shop name, city and state for all shops?		Verify shop(s) is EHS compliant	
Breakdown of equip & \$\$ for all shops?			
Margin? (Standard for new is 65/35)			S
Was hard copy P.O. provided?	一		
Are PO dates and dollars correct?			
Superseding contract # provided?	大		₹
Is there an annual prepay discount?	下	If over \$500K, System Service Business Controller must approve	
Are there SP products?	卜	SOW required for all SP products	-100-
Is there proper discount approval?	卞	Check spread sheet on S drives	
Update Lotus Notes	大	>	
Update Excel - Contract Tracking Report			#1
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I received Statements of Work that describe the services provided on this Agreement.

Motorola's Service Terms & Conditions, a copy of which is attached to this Service

Agreement, is incorporated herein by this reference

AUTHORIZED CUSTOMER SIGNATURE	TITLE	DATE
Edward Reagan		
CUSTOMER (PRINT NAME)		
	Central Customer Support Manager	
MOTOROLA REPRESENTATIVE (SIGNATURE)	TITLE	DATE
Ed Piotrowski	847-435-3846	847-578-8311
MOTOROLA REPRESENTATIVE (PRINT NAME)	PHONE	FAX